

## **Public Health Nuisance Pathway – Scott County Public Health**

The intent of this pathway is to document phone calls coming into the agency, or visits made, for the purpose of triaging a public health nuisance issue. Often this is a housing issue that affects a locality.

**Client is “Nuisance Housing (last name) date (first name)”** unless you are opening a case under a real person’s name. Each complaint via phone gets entered as a client.

**Payor is CHS/LPH**

**Expense Code is “Protect against Environmental Hazards”**

**Open a Visit Note. Choose Pathway entitled “Public Health Nuisance”.** Document Signs & Symptoms & Interventions. Do NOT attempt to use ICD 9 codes! Always do admission KBS ratings. If there are home visits, or more than one phone call, complete discharge KBS ratings. In the communications box at the bottom of the pathway, document the number of the caller, and contact information.

### **Pathway Content: (4 problems)**

#### **Omaha Problem: Sanitation**

##### Actual Problem

1. Soiled living area
2. Inadequate food storage/disposal
3. insects/rodents
4. foul odor
5. inadequate water supply
6. inadequate sewage disposal
7. inadequate laundry facilities
8. allergens
9. infectious/contaminating agents
10. presence of mold
11. excessive pets
12. other

<b>Category</b>	<b>Target</b>	<b>Client-Specific Information</b>
TGC	Environment	Relationship to Disease Proper Food Handling Disposal - Contaminated Materials Allergy-proofing Pet Management Other
TGC	Infection Precautions	Identify Potential Sources of Infection Hand washing Disposal of Soiled/Contaminated Materials Clean Environment
Surv.	Environment	Cleanliness Disposal - Contaminated Materials

Notes: TGC = Teaching, Guidance Counseling

CM = Case Management

Surv. = Surveillance

### **Omaha Problem: Residence**

Actual Problem:

1. Structurally unsound
2. Inadequate heating/cooling
3. Steep unsafe stairs
4. Inadequate/Obstructed exits/entries
5. Cluttered Living Space
6. Unsafe storage of dangerous objects/substances
7. Unsafe mats/throw rugs
8. Inadequate safety devices
9. Presence of lead-based paint
10. Unsafe appliances/equipment
11. Inadequate/crowded living space
12. Exposed wiring

- 13. Structural Barriers
- 14. Homeless
- 15. Other

<b>Category</b>	<b>Target</b>	<b>Client-Specific Information</b>
TGC	Home	Long-Range Planning/Decision Making Community Resources Crisis Intervention/Short-range planning Needed Repairs Maintain Adequate Heating/Cooling
TGC	Legal System	Building Permits/Inspections Other: City Ordinance
TGC	Safety	Store/Remove Unsafe Substance Remove Mats/Throw Rugs Clear exits Fire Prevention/Safety Weather Precautions Location/Use of Appliances/Cleaning Equipment Storage of Weapons
CM	Home	Landlord
CM	Legal System	Building Permits/Inspections Legal Assistance
Surv.	Home	State of Repair
Surv.	Safety	Home Safety Assessment Location/Use of Hazards

**Omaha Problem: Neighborhood Safety**

Actual Problem

- 1. High crime rate
- 2. High pollution level

3. Uncontrolled/dangerous/infected animals
4. Inadequate/unsafe play/exercise areas
5. Inadequate space/resources to foster health
6. Threats/reports of violence
7. Physical hazards
8. Vehicle/traffic hazards
9. Chemical hazards
10. Radiological hazards
11. Other

Category	Target	Client-Specific Information
CM	Environment	Law Enforcement Health Department Humane Society Other: City Ordinance
CM	Home	Landlord Other: Legal Assistance
Surv.	Environment	Reports of Hazards
Surv.	Safety	Frequency of Incidents Chemical reports Other: Specify

### Omaha Problem: Mental Health

Potential or Actual Problem

1. Sadness/hopelessness/ decreased self-esteem
2. Apprehension/undefined fear
3. Loss of interest/involvement in activities/self-care
4. Narrowed to scattered attention/focus
5. Flat affect
6. Irritable/agitated/aggressive

7. Purposeless/compulsive activity
8. Difficulty in managing stress
9. Difficulty managing anger
10. Somatic complaints/fatigue
11. Delusions
12. Hallucinations/illusions
13. Expresses suicidal/homicidal thoughts
14. Attempts suicide/homicide
15. Self-Mutilation
16. Mood swings
17. Flashbacks
18. Other

<b>Category</b>	<b>Target</b>	<b>Client-Specific Information</b>
TGC	Coping Skills	Adjustment to Illness Crisis Intervention
TGC	Other Community Resources	Options Referral Process Other:
TGC	Signs/Symptoms	Affect Suicidal Tendencies Depression Other:
TGC	Support System	Benefits Strategies Other:
CM	Legal System	Govt/Social Service Assistance Govt/Child Protection Services
CM	Other Community Services	Advocate for Community Services Mental Health Services